

CowDog & Sassy Cat Pet Salon Waiver Contract

Current Vaccinations/Veterinarian Information: By signing this contract, owners verify their pets are current on Rabies, Distemper and Parvo-Virus. Proof of Vaccination or current Titer testing shall be provided to CowDog & Sassy Cat Pet Salon upon request as well as current Veterinarian information. Special circumstances will be taken into consideration.

Aggressive or Dangerous Pets: Pet owner acknowledges and understands that there are certain risks involved in day care and boarding, including but not limited to dog fights, dog bites to humans or other dogs, and the transmission of disease. Any medical expenses will be pet owners responsibility releasing Cowdog & SassyCat Pet Salon of any charges.

Owners MUST inform CowDog & Sassy Cat Pet Salon if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet, and protects both the pet and the groomer. CowDog & Sassy Cat Pet Salon reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process, and charge an Aggressive Dog Fee in addition to the regular grooming may be charged.

Health or Medical Problems & Senior Pets: In the best interest of your pet, this contract/agreement will give CowDog & Sassy Cat Pet Salon permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by CowDog & Sassy Cat Pet Salon staff. We will contact you first, then take your pet to your authorized Veterinarian or to the nearest Veterinarian that is available. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement. If your pet is exhibiting any symptoms that may suggest illness such as sneezing, coughing, wheezing, runny eyes or nose, vomiting, lethargy, or diarrhea, please do not bring your dog for boarding or grooming. Pets with flea or tick problems will be treated with a one time dose of Advantage, at the owner's expense (\$15.00) You will be notified prior to the administration of flea treatment.

Matt Removal: When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There is an extra charge for dematting.

Harm or Damage: You agree that you will be solely responsible, financially or otherwise, for any harm or damage caused by your pet while attending services provided by CowDog & Sassy Cat Pet Salon.

Hold Harmless Agreement: Pet owner will hereby release, indemnify, and agree to hold Cowdog & SassyCat Pet Salon harmless from any and all manner of damages, claims, loss, liabilities, costs or expenses, causes of actions or suits, whatsoever in law or equity, (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided which may arise from the sole gross negligence or intentional and willful misconduct of Cowdog & SassyCat Pet Salon, including, without limitation, (i) any inaccuracy in any statement made by yourself or information provided by you to Cowdog & SassyCat Pet Salon, (ii) your PET, including but not limited to destruction of property, dog bites, injury, and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this agreement.

Late Pick-Ups: If your dog is not picked up by closing for the day, and additional \$30.00 kennel charge may also apply.

No-shows & Cancellations: We understand there may be emergency situations and will work with you if you call and provide notice. Boarding clients must give CowDog & Sassy Cat Pet Salon at least a 72 hour notice of cancellation. A 25% cancellation fee will be charged on clients credit card if policy is not followed.

I have read and agree to the policies of CowDog & Sassy Cat Pet Salon

Signature _____ Phone# _____ Date _____

Pet's Name _____ Animal Hos. _____